

**The Helicopter Line & Glacier Helicopters West Coast**

helicopter.co.nz

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franz@helicopter.co.nz

✓ **Thanks for booking with us! We've emailed you this confirmation.**

We look forward to seeing you!

Booking #359022757**Fox Glacier Névé Discoverer****Sunday, 18 October 2026 @ 8:30am – 8:55am****4 Adults****Check In closes 30 minutes prior to departure time.**

Please see below our **FOX GLACIER** office locations;

- The Helicopter Line - 40 Main South Road, Fox Glacier, State Highway 6, 7856.
- Glacier Helicopters - 35 Main South Road, Fox Glacier, State Highway 6, 7856.

You will be sent a reminder email the day before your flight departure, to confirm the exact office for check in.

Kia Ora,

Thank you for booking The Helicopter Line and Glacier Helicopters. We look forward to having you fly with us. Before you do, please check the important information below.

Important Information:

- Ensure you have contacted The Helicopter Line office before 5.00pm (0064 3 751 0767 or NZ toll free with a NZ sim 0800 807 767) the day before your scheduled departure to reconfirm booking details and flight status.
- **Weather check – due to very changeable weather conditions your weather is at same time as Check In**
- Get in touch with us if your contact details have changed or need updating from time of booking.
- Double check your check in time to make sure you don't miss us.
- To avoid disappointment please let us know if a passenger's weight changes from time of booking. If your actual weight at check in is 15kg (33lb) or greater than your declared weight, you may need to be rescheduled and would be subject to flight availability.

What to bring:

- Warm clothing - jacket.
- Comfortable and sturdy shoes closed toe shoes.
- Sunglasses and sunscreen.
- Your phone/camera (please make sure large cameras are on a strap).

What to leave behind:

- Bags.
- Selfie sticks and I-pads are not permitted on our aircraft.
- Loose clothing and scarves.
- Dangerous goods including lighters, vapes, power banks or flammable items.

Please leave these items locked in your car. We have a small space behind our desk you can leave items however all items are left at owner's own risk.

We encourage you to read our risk disclosure, safety information and cancellation policy's here:

<https://www.helicopter.co.nz/english/heli-tours/terms-and-conditions>

All flights require a minimum number of passengers for departures. Bookings may be accepted for numbers less than the required minimum number on the basis that bookings will be co-ordinated to achieve minimum numbers. **All flights are subject to weather conditions and may be rescheduled or cancelled.**

We look forward to seeing you soon!

Kind Regards

Customer Service Team

Cancellations

- Customers will receive a full refund or credit with minimum 24 hours' notice of cancellation.
- Customers will receive a full refund or credit in case of operator cancellation due to weather or other unforeseen circumstances. Contact us by phone to cancel or inquire about a cancellation.
- No-shows will be charged the full price.
- If you have booked through an agent, all cancellations will need to be managed through the agent and the agent cancellation policy will apply.

Details

Adult

Full Name: Volker Otte

Please enter your exact weight in kilograms (kg) here: 79kgs

Adult

Full Name: Gudrun Otte

Please enter your exact weight in kilograms (kg) here: 65kg

Adult

Full Name: Thomas Krauss

Please enter your exact weight in kilograms (kg) here: 90kgs

Adult

Full Name: Ute Biedermann- Krauss

Please enter your exact weight in kilograms (kg) here: 90kgs

Booking Source: The Helicopter Line

Country of Origin: Germany

Risk Disclosure: Yes

All prices are in New Zealand dollars

Direct online booking powered by FareHarbor.com